


# APPLE DEVICE FACTORY RESET

## HOW TO FACTORY RESET IPHONE AND DISABLE PASSCODE

### To Turn off/Disable the passcode on iPhone or iPad.

1. Go to Settings , then do one of the following:
  - On an iPhone with Face ID: **Tap Face ID & Passcode.**
  - On an iPhone with a Home Button **Tap Touch ID & Passcode.**
2. Tap Turn Passcode Off.

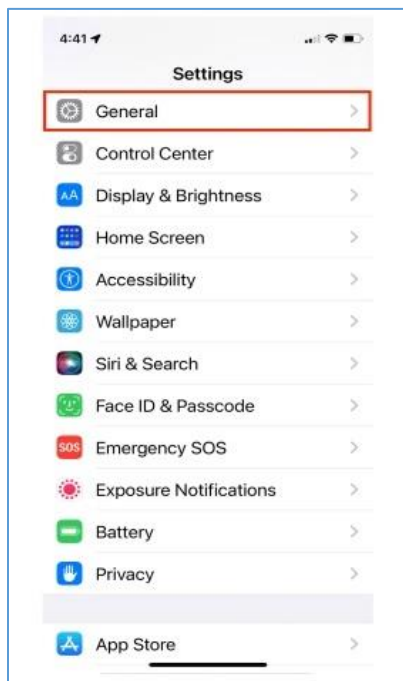
### Reset the passcode

if you can't remember your passcode, you can erase your iPhone with a computer or with recovery mode, then set a new passcode. See the Apple Support article [if you forgot the passcode on your iPhone, or your iPhone is disabled.](#)

### How to Factory reset iPhone

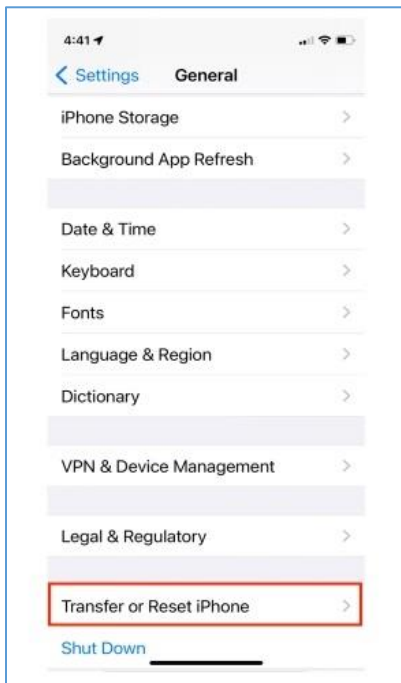
Note: Before you factory reset your iPhone, ensure you back up your iPhone first so you can restore your data later.

1. Open the **Settings app**, scroll down and **Tap General.**



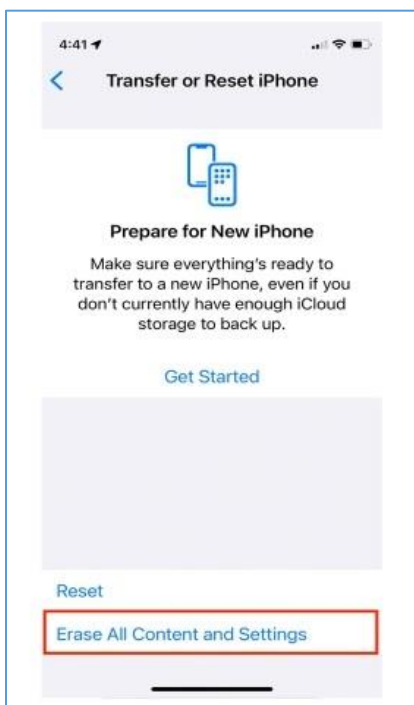
The **“General Tab”** on iPhone is highlighted above.

2. At the bottom of the General page, **Tap Transfer and Reset iPhone.**



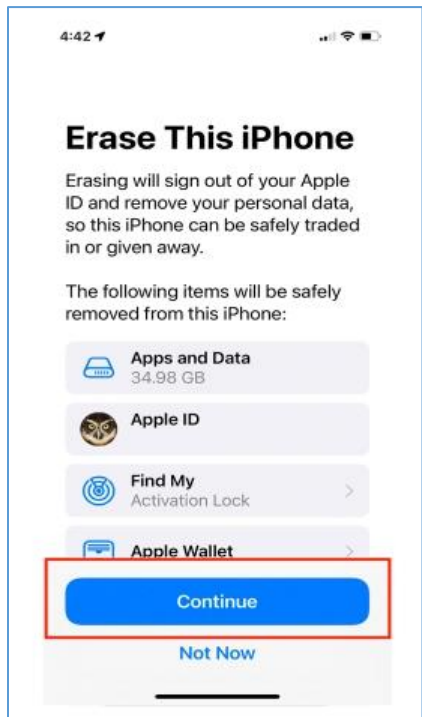
The "General" settings on iPhone, with the "Transfer and Reset iPhone" option highlighted.

3. To start the iPhone **factory reset** process, Tap **Erase All Content and Settings.**

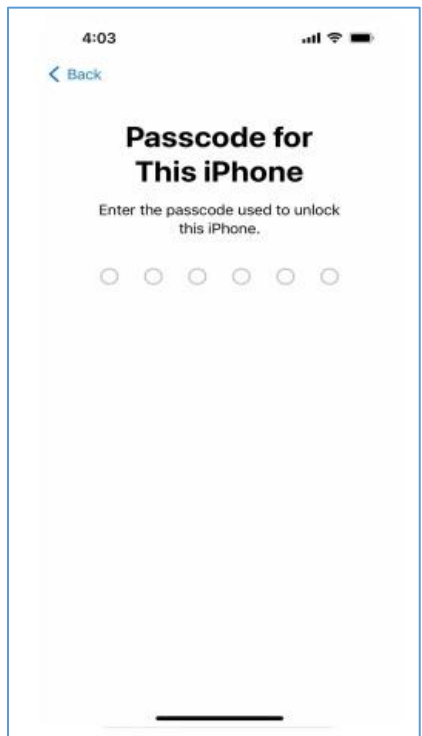


The "**Transfer and Reset iPhone**" screen in the Settings app on iPhone, with the "Erase All Content and Settings" option highlighted.

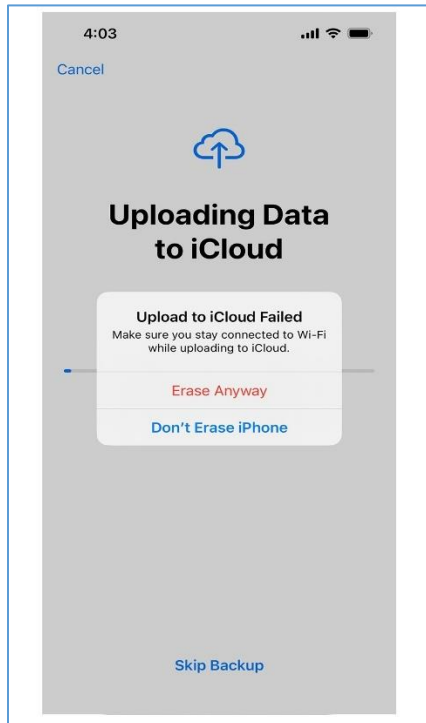
4. Tap **Continue** to confirm you want to erase the iPhone.



5. On the next screen, enter your **passcode** if you have one already set.



6. Your iPhone will then create an iCloud backup. If you've already made a **backup** or **don't want to backup**, tap Skip **Backup** at the bottom.



The screen that shows up after entering your passcode when erasing the iPhone.

7. Finally, Tap **Erase Anyway** to delete all content and settings. This could take a few minutes, depending on how much you have stored on your iPhone, but once the deletion is completed, your device will restart as new.